

SAIS ERROR 403

For students reactivating their SAIS accounts, they may encounter a 403 error just like the one displayed below. To resolve this issue, you may follow the following steps:



403. That's an error.

Error: app_not_enabled_for_user

Service is not enabled for this user.

Request Details

That's all we know.



Step 1: Send an email addressed to the OUR SAIS Team (sais.uplosbanos@up.edu.ph) indicating the concern along with a **screenshot of the 403 error**.

Step 2: Wait for the SAIS Team to notify you through email once the issue is fixed. Once fixed, you may try to log in again.