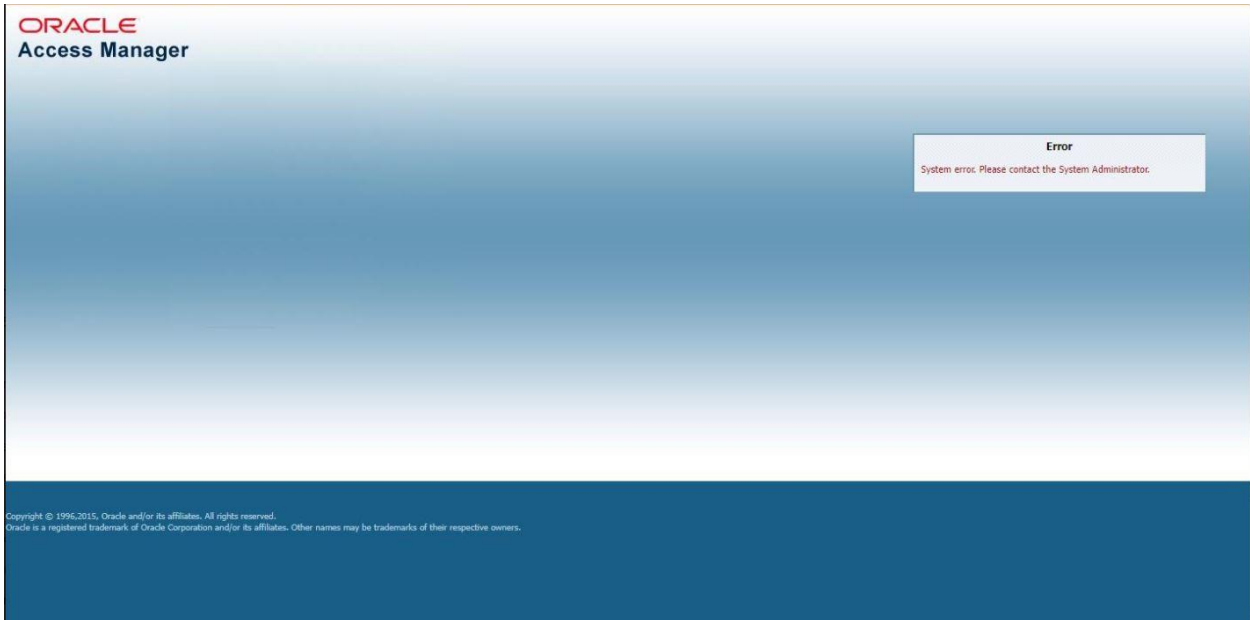


## SAIS SINGLE SIGN-ON ERROR

If you encounter the error displayed above when using the Single Sign-On (SSO) feature of SAIS, you may do the following instructions:



**Step 1:** Send an email addressed to the OUR SAIS Team ([sais.uplosbanos@up.edu.ph](mailto:sais.uplosbanos@up.edu.ph)) indicating the concern along with a **screenshot of the SSO Error**.

**Step 2:** Wait for the SAIS Team to notify you through email once the issue is fixed. Once fixed, you may try to log in again.